

Wild Alaska Pollock Industry Update

October 10, 2019



U.S. Wild Alaska Pollock Production through September 14







2018: Wild Alaska Pollock Industry leadership unites to redouble efforts and creates standalone GAPP.



GAPP History Through the Years

- Originally established: 2003 to include membership from Wild Alaska Pollock processing industry.
- Original mission: serve as a tactical organization aimed at addressing near term issues affecting the Wild Alaska Pollock industry.
- Investment: relatively low, ranging by year from \$200,000 to up to \$1,000,000 depending on issues to be addressed.
- Purpose: GAPP has the ability to partner with brands such as Gorton's and High Liner Foods to build demand for products containing Wild Alaska Pollock.

 New and improved: In 2018 industry leadership decided that GAPP should serve the entire Wild Alaska Pollock fishery's primary organization.

New Investment: All members of the Wild Alaska Pollock fishery would participate on an equal basis corresponding to their share of catch; total investment of *\$10 million over three years.*

• Executive Leadership: As a part of GAPP's 2018 restructuring, the Board was reconstituted to represent each sector's share of the Wild Alaska Pollock fishery.



GAPP Mission Defined in 2019 Strategic Plan

Build Awareness of WAP/Increase Demand for the Fish

Encourage new channels and valueadded product innovations Build inherent customer loyalty for WAP

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Wild Alaska Pollock Brand, Presence & Recognition

GAPP's 2019-20 Strategic Deliverables

Establish GAPP as a fully functional, stand-alone organization which is wellrespected throughout the industry and as a national nonprofit. Establish a functional GAPP Committee structure that focuses on specific products as opposed to markets and relies on industry expertise to dictate individual campaigns and activities. Build a core, foundational research base for WAP industry that identifies our current and potential customer, attitudes about the protein and key attributes that resonate with consumers.

Craft an exciting, dynamic and comprehensive global narrative for Wild Alaska Pollock and position GAPP as an authority and go-to resource for information about how best to market the fish.

Effectively communicate ROI to GAPP members; recruit new members to increase overall organizational budget.



Member Driven, Member Led



Communications Committee Fillet Committee Surimi Committee WAP Roe Committee Ad Hoc Committee Structure



Current GAPP Priorities

- Wild Alaska Pollock Narrative Development
- New GAPP Website
- GAPP Partnership Programs
- GAPP October 29 Annual Meeting
- Foreign Market Research & Strategy Development
 - Japan Consumer Study
 - European Stakeholder Analysis
- Member and Associate Member Engagement



GAPP: Providing Critical Industry Information



September 9, 2019

2019 Alaska Pollock Seasonal Quotas

Gulf of Alaska

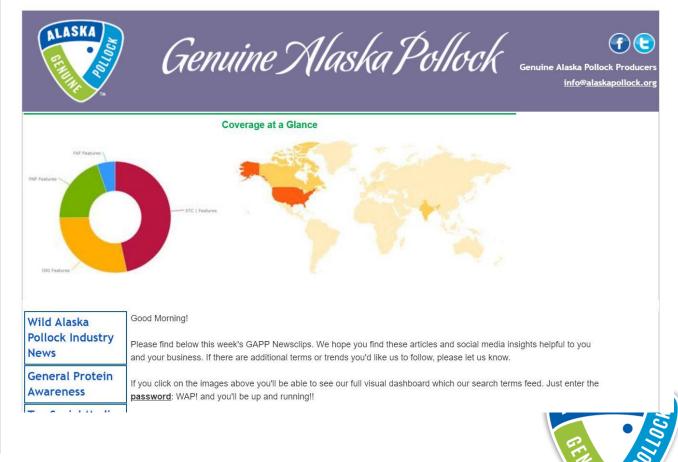
- A Season (1/20 3/10) 31,677 mt
- B Season (3/10 5/31) 31,677 mt
- C Season (8/25 10/1) 31,677 mt
- C Season (8/25 10/1) 51,077 1
- D Season (10/1 11/1) 31,677 mt
- A Season (1/20 6/10)

 Inshore 275,710 mt
 C/P 220,568 mt
 MS 55,142 mt
 CDQ 63,729 mt
- B Season (6/10 11/1)

Bering Sea

- Inshore 336,979 mt
 C/P 269,584 mt
 MS 67,396 mt
- MS 67,396 mt
 CDQ 77,871 mt

Source: NOAA Fisheries





GAPP's New Website: Coming October 2019



ABOUT THE FISH RECIPES

WHERE TO BUY ABOUT GAPP

Member Portal Search Q English ~



ALWAYS WILP, ALWAYS ALASKAN:

ENJOY THE WORLP'S BEST FISH

Contact Us

GET SCHOOLEP ->



Successful North American Partnership: New Channels, New Consumers





Available at select Costco[®] locations











Consumer Research: Finding our Fish Brand

- Stakeholder Interviews
- Online Consumer Surveys
- Consumer Focus Groups

IF YOU BUILD IT THEY WILL COME



Stakeholder Interviews

CPG	Distributor	Industry	QSR	Retail	National Chain Restaurants	Fine Dining
Trident ⁽⁴⁾	Sysco	Captain Jack	Wendy's 🚳	Publix.	CAPTAIND	Gladstones
GORTONS		ALASEA STATED		Albertsons	RED LOBSTER	
tishpeople		AMSEA Manual Angline English		ttyVee.		
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Key questions this research sought to answer









What are consumers' seafood behaviors & habits? What do consumers think about Wild Alaska Pollock?

What will drive purchase of Wild Alaska Pollock? What are the best ways to get Wild Alaska Pollock's story out?



Who are the best audiences to engage with to tell the Wild Alaska Pollock story?



What have we learned?



Wild Alaska Pollock is omnipresent fish that has awareness despite industry assumptions that it is unknown and hidden.

But times have changed and technology has improved, so more people have more access

to frozen Wild Alaska Pollock in various formats.



At the same time, preparing fish is still scary for many - they don't want to ruin their investment due to poor preparation.



Sustainability is part of diverse story, and it -especially Future Wild Alaska Pollock Advocates.

Wild Alaska Pollock is a food solution that ticks all the boxes



Consumer tastes are also evolving, and people want access to a protein that is versatile as an ingredient as well as format-wise.



They want fish that's affordable, easy and nutritious.

However, GAPP's target audience, Future Wild Alaska Pollock Advocates more so value sustainability and enjoyment - in addition to knowing its culturally used & unique.

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Wild Alaska Pollock's matters to consumers

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There's an audience excited about Wild Alaska Pollock: Future Wild Alaska Pollock Advocates

Future Wild Alaska Pollock Advocates are more likely than the general population to be...

Nuances to consider for Future Wild Alaska Pollock Advocates



Millennial.

36% of Future Wild Alaska Pollock Advocates are Millennials, compared to 25% of the general population.



Affluent.

62% of Future Wild Alaska Pollock Advocates earn above \$50k in HHI, compared to 48% of the general population.



Educated.

70% of Future Wild Alaska Pollock Advocates have at least some college education, compared to 59% of the general population.

Strong Purchase

Power.

₩



Sustainability matters.

More than any other group, this audience is highly impacted by sustainability messaging, particularly knowing it is "the <u>most abundant</u> <u>certified-sustainable</u> fish in the world," "it is <u>sustainably managed and</u> <u>harvested</u>" and "has a <u>lower carbon</u> footprint."

Quality over cost.

This audience differs from the general population in that they value that their fish is "<u>enjoyed by the whole family</u>" and is made from "<u>100% whole fillets</u>." Whereas, most people would put cost and easy preparation ahead of this.

Showcase the diversity.

More than most people, this audience is heavily influenced to buy Wild Alaska Pollock if they know its in their "favorite ethnic and cultural dishes."

Distinguish the difference.

Future Wild Alaska Pollock Advocates indicate they'd buy more Wild Alaska Pollock if they knew it was <u>different</u> <u>than "other variations of Pollock (e.g.</u> Atlantic Pollock)".



So what?

Fish is confusing.

A blend of fish unfamiliarity, high costs and a lack of comfort in cooking seafood fosters fish insecurity among consumers.

People know of Wild Alaska Pollock.

Wild Alaska Pollock is an omnipresent fish that has awareness despite industry assumptions that it is unknown and hidden.

What's discreet is truly unique.

The hidden story of Wild Alaska Pollock's sustainability and versatility of formats are not being told and are differentiators.

The freezer aisle is important... People aren't deterred by frozen fish, and in fact, see it as a solution to providing greater access to fresh, sustainable, healthy fish

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Fuel confidence in fish.

With no competitor fish being the clear leader in easy preparation, even small ways of building knowledge and confidence matter.



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Now, tell people *about* Wild Alaska Pollock.

Move beyond known attributes of provenance, taste and health and better communicate Wild Alaska Pollock's competitive cost and easy preparation.

Tell the untold stories.

Convey a clearer depiction of its sustainable abundance and versatile formats. This is especially key to attract and obtain the dollars of the fish's future advocates.

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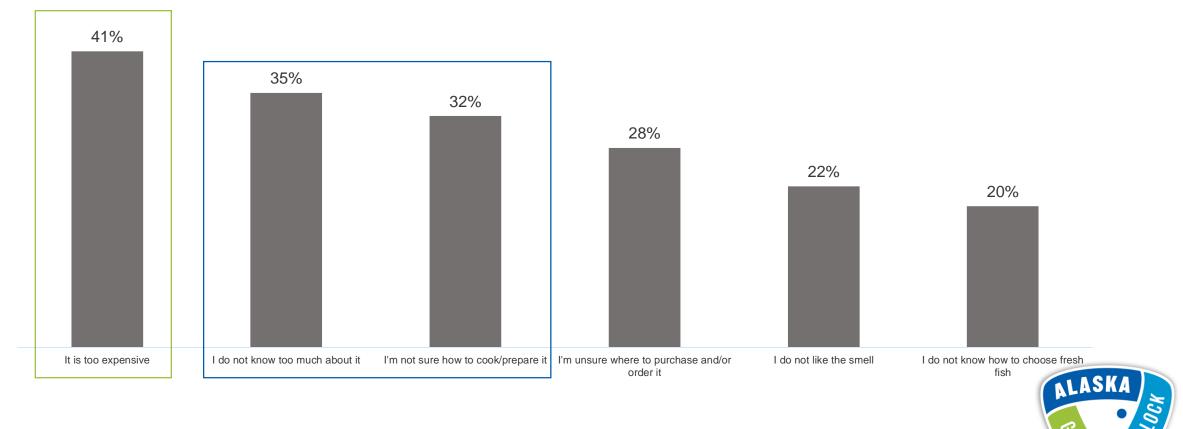
...but not the only place you need to be.

But to really get the message out there, you need to showcase the versatility and ease in social media, through shareable recipes, with greater visibility in QSR, as these touchpoints are all critical in connecting with the Wild Alaska Pollock advocate.



Lack of familiarity is the #2 deterrent to people buying seafood, just behind cost.

What prevents you from purchasing and/or ordering fish?



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People want tasty, healthy, affordable seafood without sacrificing easy preparation.

General Population	Attributes		
68%	Great tasting		
64%	Fresh tasting		
54%	Heart healthy		
54%	Affordable		
50%	Easy to prepare		
49%	Whole family will enjoy		
49%	High in protein		
48%	Made from 100% whole fillets		
42%	Good as center of the plate		
42%	Sustainable		
41%	Versatile		
41%	Product of the U.S.		
40%	Quick to cook		
37%	Good as an ingredient		

Importance of Seafood Attributes

Q8. Below is a list of attributes that people may use to describe seafood. For each, please rate how important that attribute is to you when purchasing and/or ordering seafood. Base: 1,026



Although they are eating fish, they aren't comfortable cooking it on their own.



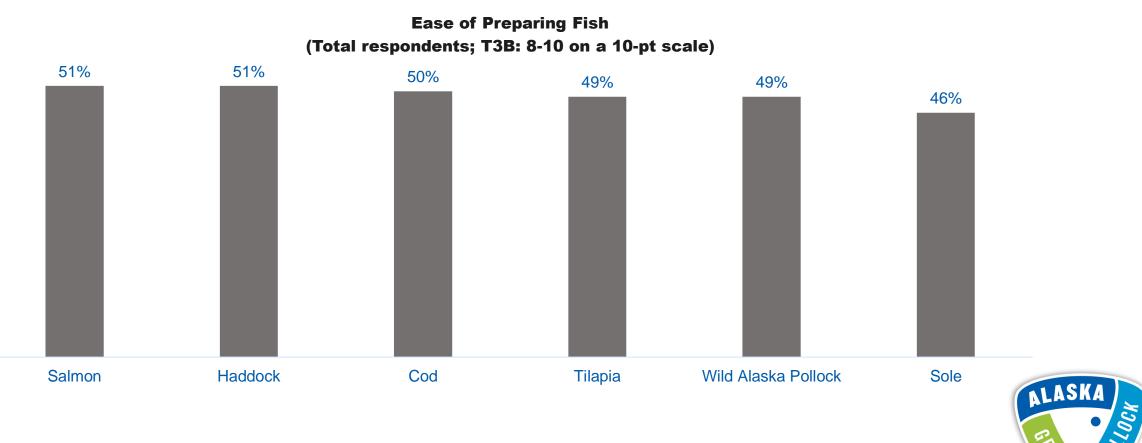
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S6. How often do you eat seafood? *Often= once a week, once every two weeks; *Sometimes= once a month; *Not Often= once every few month, once every six months Base: 1,026 S8. In what setting do you typically eat seafood? Please select all that apply. Base: 1,026

S9. How often do you eat and/or purchase seafood within the following settings? Please select all that apply. Base: 1,026

Q10. I am comfortable cooking and preparing fish dishes - How much do you agree with each statement? Base: 1,026

And no fish is *clearly* leading the way in being simple and easy to cook.



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Q9. Now, thinking about the attributes associated with seafood, please tell us how well you feel each one describes [FISH] using a 0 to 10 scale. Base: Salmon: 406 Cod: 380 Tilapia: 380 Haddock: 379 Wild Alaska Pollock: 491 Sole: 376

Recently, GAPP conducted research to understand what matters to priority audiences when buying seafood

GAPP recognizes our priority audiences as 'Future Wild Alaska Pollock Advocates'.

They are:

- Millennial
- Seafood Consumers
- Educated
- Moderately affluent
- Parents and non-parents
- Motivated to buy Wild Alaska Pollock once they learn more about it

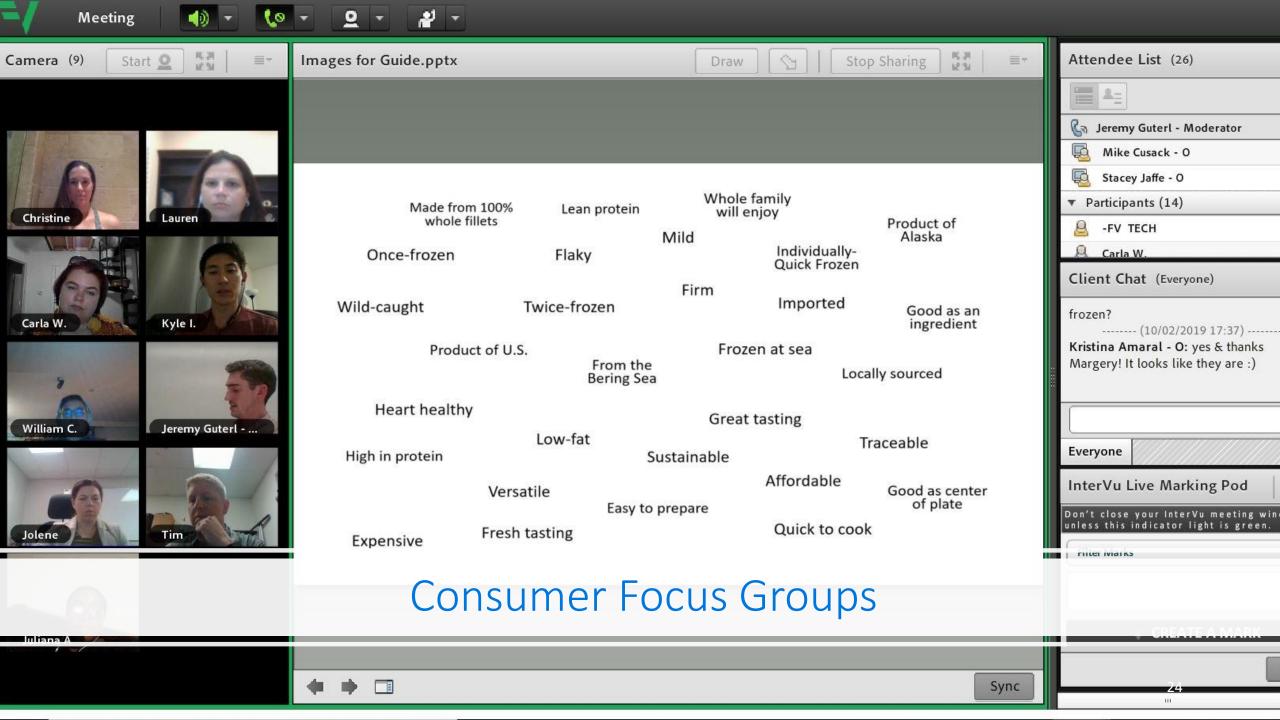






Actual 'Future Wild Alaska Pollock Advocates' we spoke to via online focus groups





Through this research, we learned that there's massive potential for Wild Alaska Pollock - <u>there's strong name</u> <u>recognition & people get excited to buy once they've learned</u> <u>more about its possibilities</u>

People *know of* Wild Alaska Pollock's name, but don't know about all its applications.

"I think I've had it in fish and chips"

"They make great fish sticks!"

"I think it's a whitefish blend, similar to cod or tilapia. I think I've had this fish in a fish & chips dish at a bar"

"I feel like it has mutual flavors to cod and tilapia, but I can't really distinguish it" Versatility, as an ingredient and in preparation, matters to this audience.

"Wild Alaska Pollock is one of the fish I always grab. It is so versatile that I prefer it over the other fish options."

"It's so versatile [Wild Alaska Pollock] that you could use it all dishes."

"When I heard that Wild Alaska Pollock is versatile – that caught my eye. The first thing I thought of was fish tacos!" To further motivate them, the sustainability and traceability of Wild Alaska Pollock can't be overlooked.

"The fact that [Wild Alaska Pollock] is not grown in a fishery in conjunction with being sustainable is really important to me. To be sustainably sourced and wildcaught is pretty cool."

"Sustainable stuck out to me because I know commercial fishing in some places have significant issues with the environment. So that is good that this is from US waters, especially off of Alaska."

"Traceability is important because you need to know where your food comes from. Like with romaine and the recent recall, they were having a hard time tracing where it came from. I like that [Wild Alaska Pollock] would be traceable."



What do we do with this?

- Build messaging for marketing WAP in various settings:
 - Retail
 - Restaurant (QSR & WTC)
 - Food Service
- Train industry on how to use messaging
- Build consistent branding in U.S. market & then start to build global brand
- Empower our partners to use messaging to market our fish

CONSISTENCY

First Ever: Wild Alaska Pollock Annual Meeting!





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October 12, 2020





